



Sree Narayana College, Punalur
Feedback and Action Taken Report: 2020-2021

FEEDBACK REPORT 2020-2021

Collecting and analysing feedback is an essential part of education, personal growth and institutional development. The college has an effective system for collecting feedback from students, teachers, alumni regarding teaching learning process, syllabus and other facilities of the college. In the academic year 2020-2021 feedback was collected using a five point scale and the response were analysed.

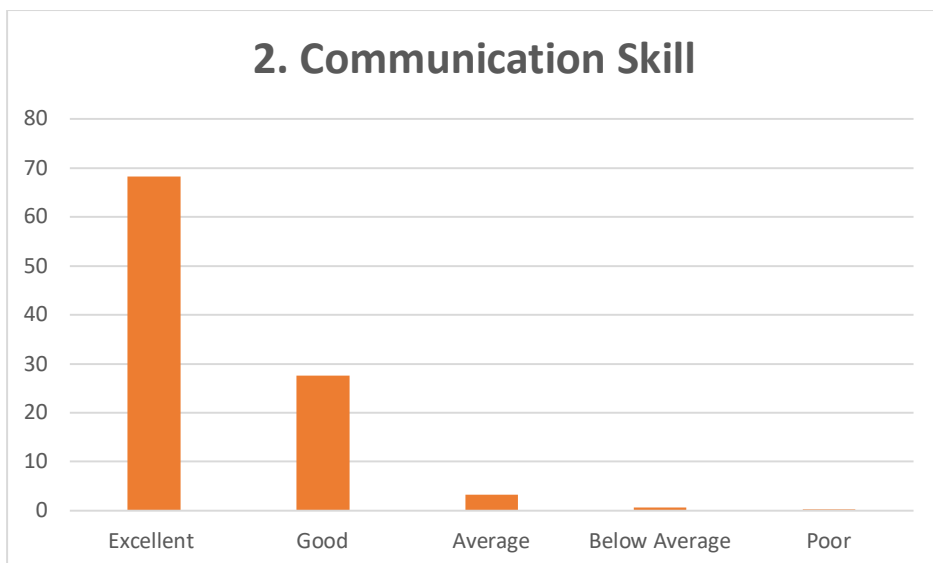
FEEDBACK ON FACULTY

Feedback is collected from students for evaluating teaching standards. Students above eighty percentage attendance was chosen for assessment. Students opinion on various parameters are measured in a five point ranging from Excellent, Good, Average, Below Average and Poor.

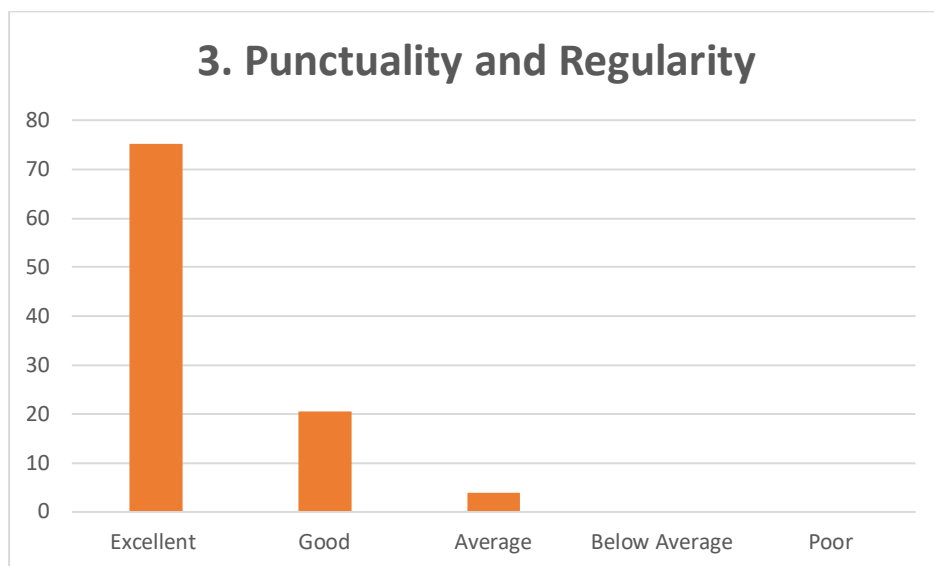
- Feedback starts with assessment of teacher's sincerity which says almost 83% of students mentioned it as Excellent. Almost 14% observed it as good and 3% mentioned it as average.



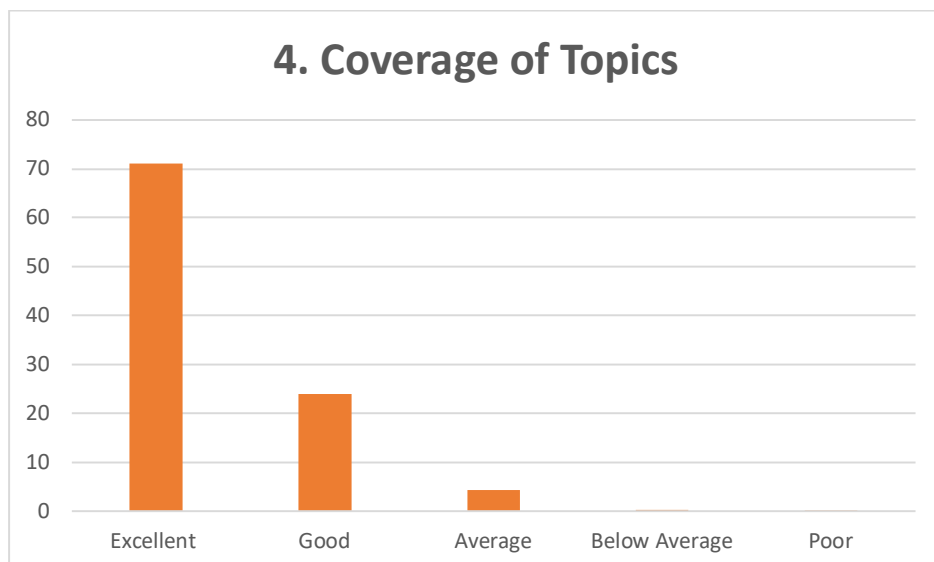
- Most of the students, about 69% stated faculties have excellent communication skills. 28% of them stated it is good and one to two percentage students stated, a need for some improvement. Overall, it is evident that the most of the faculties have outstanding communication skills.



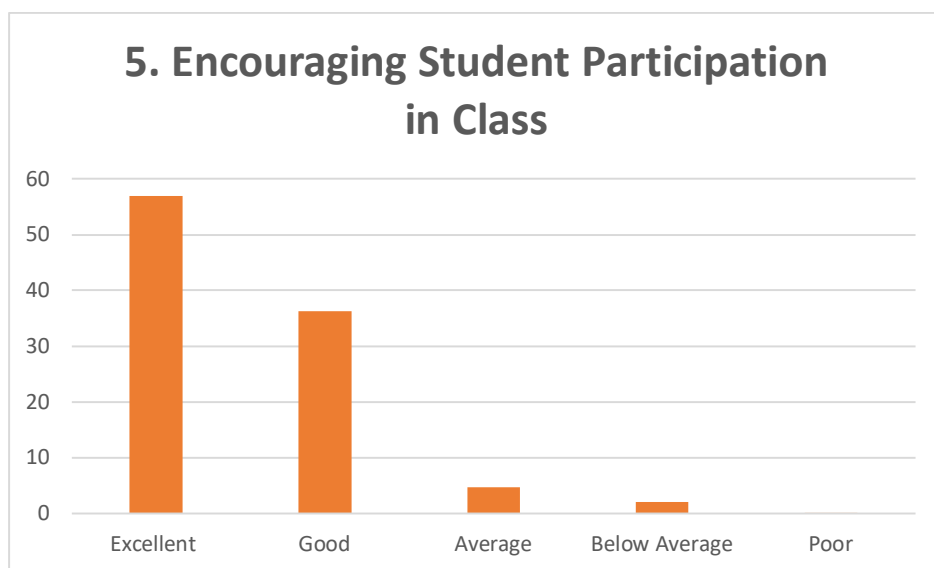
- 75% of students agreed that teachers are punctual and regular. 20% opined good and 3% mentioned average. 0.1% mentioned they can be more punctual and regular. The analysis stated that students are satisfied with the punctuality and regularity of teachers.



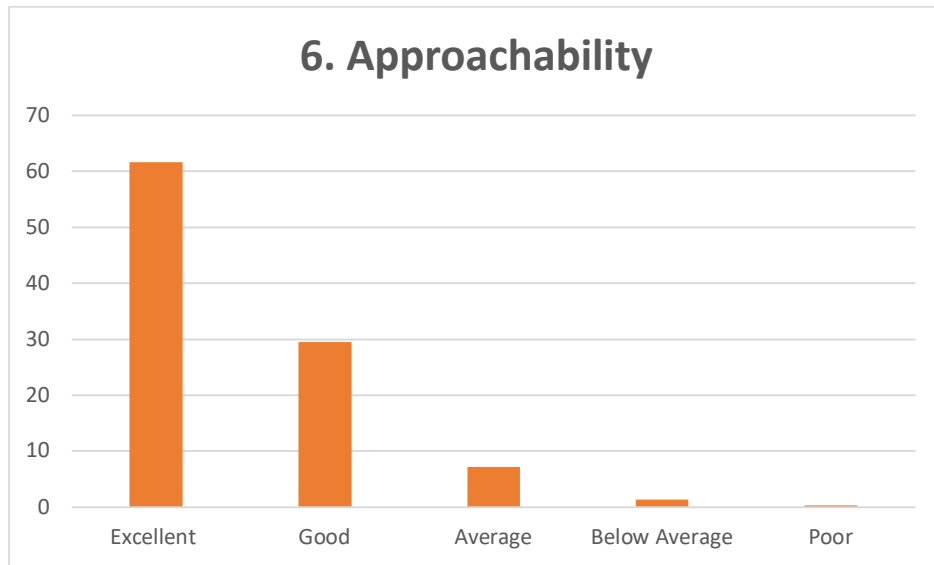
- For coverage of topics 71% of students went along with the opinion excellent. 24% of students evaluated it as good. For about 4% and less than 1% states needs improvement. From the survey it is evident that the topic coverage is extremely satisfying.



- 57% of students agreed teachers encourages students' participation in class and they marked it as excellent. 47% points out that it is good. 5% and less than 2% of students mentioned as average, below average and poor. The overall result shows faculties encourages discussion mode of classes than teacher centric and also ensures each ones participation.



- 61% of students opined teachers are approachable and 29% marked the level of approachability as good. 9% of them marked it as average. This result imply the faculties are student friendly.



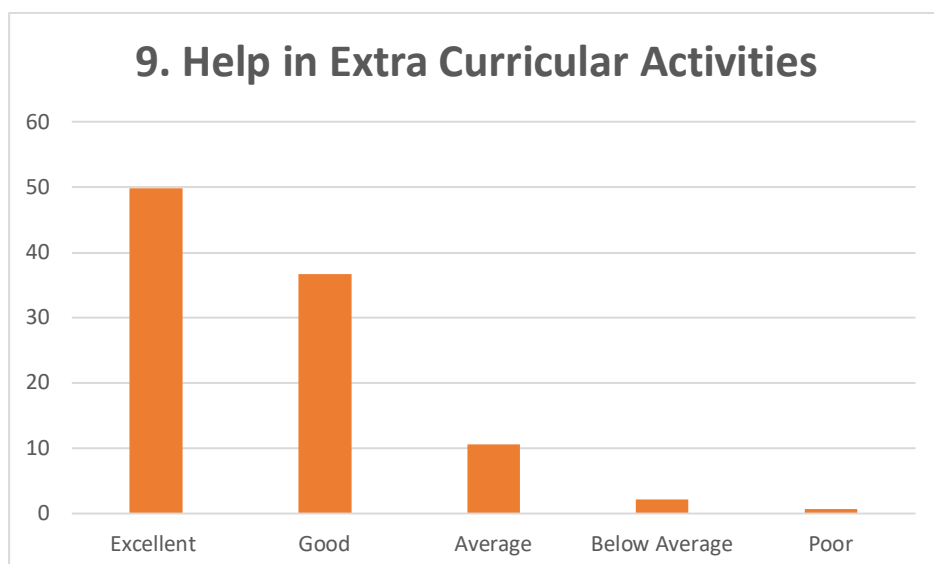
- 65% agreed with excellent rating for discipline enforcement. 29% marked it as good. 5% and below marked it as average and below 1% as average and poor.



- About 55% of students stated that faculties do personal help. 32% makes it as good and 11% as average.

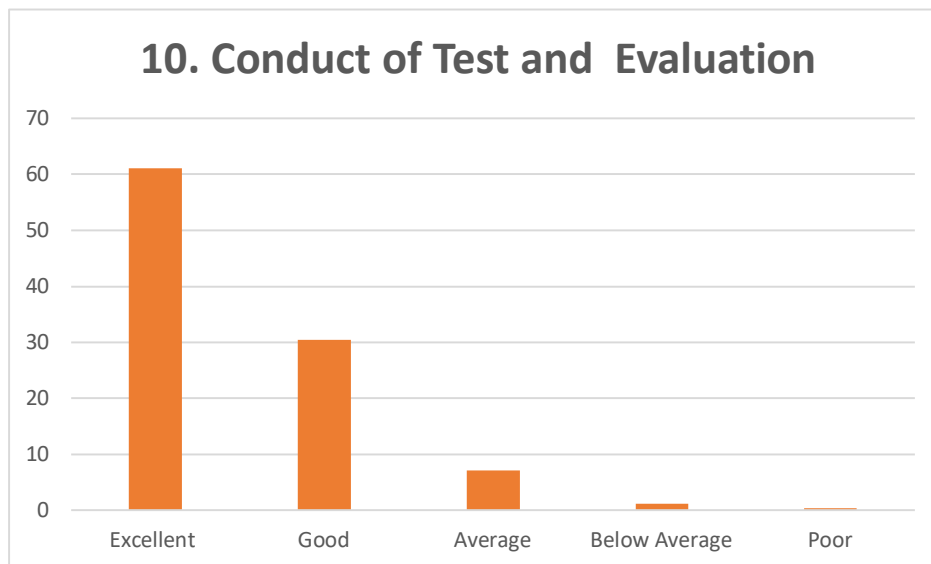


- 50% of students opined as excellent for teachers who always encourages and assisting in extra curricular activities. 36% observed it as good and 10% as average. Below 3% is expecting ore assistance in extra curricular activities. The overall result shows teachers always assist students in extracurricular activities.



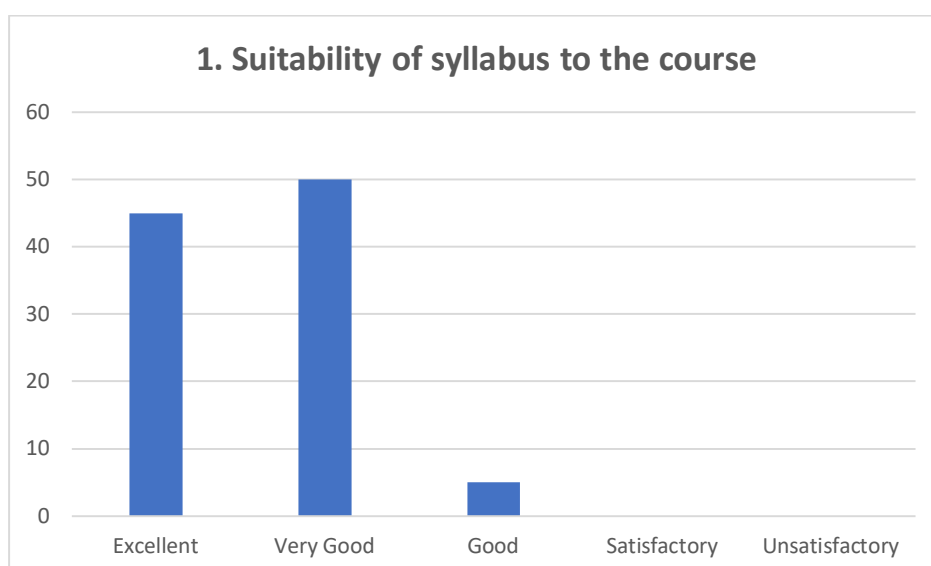
- 61% of students opined as excellent for the conducting and evaluation of the test and among 30% , mentioned it as good. 8% and below 2%

marked for improvement. This survey results signify teachers following a proper system for conduct of test and evaluation.

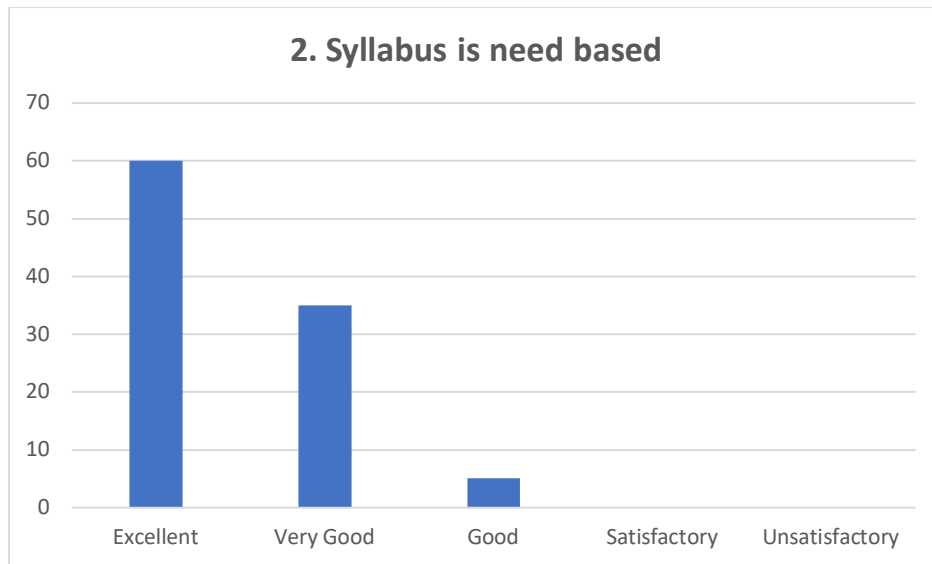


Students Feedback on Course 2020-2021

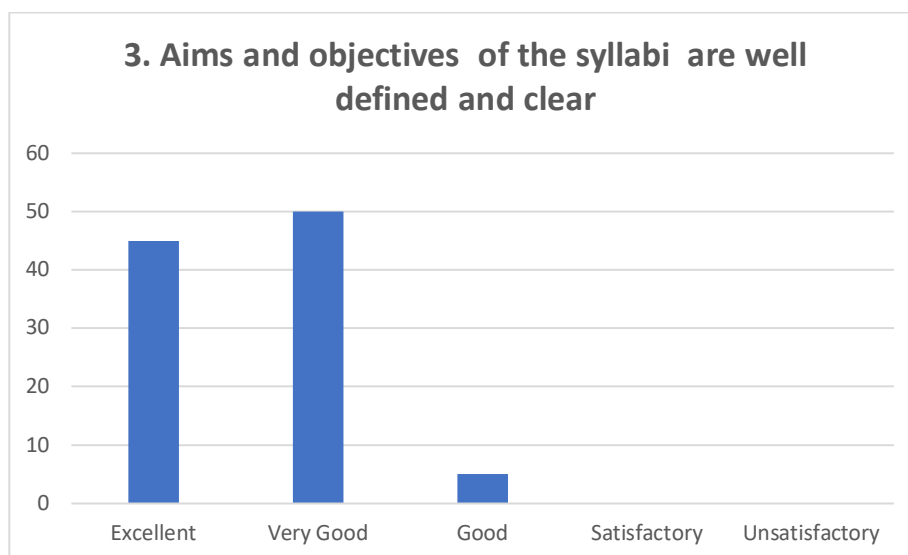
- A majority of students are deeply indulged in their favourite subjects. 46% of them stated suitability of syllabus to the course is excellent and 50% of them stated it is very good and the rest of them stated it is good. Overall it is evident that the suitability of the syllabus to the course is much interesting and favourable to the students.



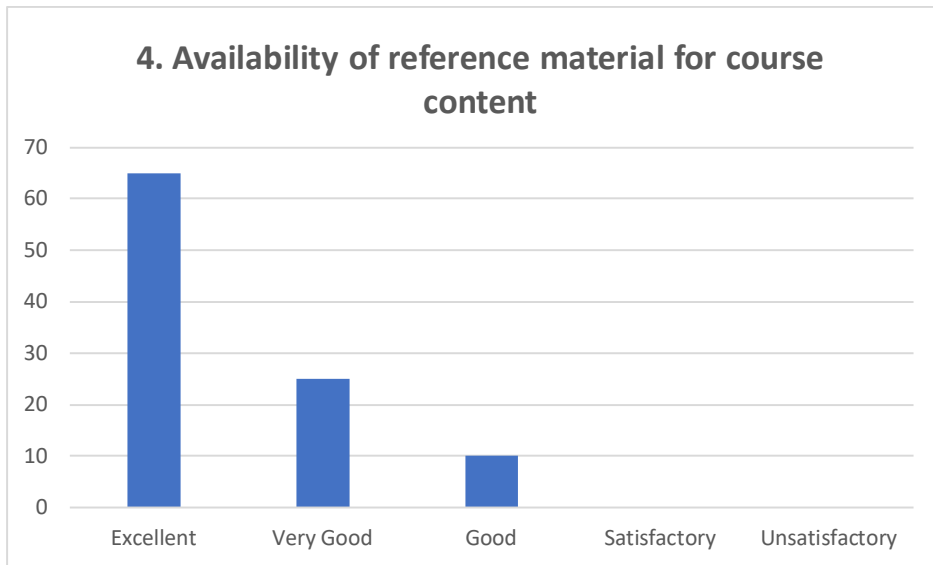
- 60% of them stated excellent for the need based syllabus and 35% of them stated it is very good and the rest of them stated it is good. The survey results point out that the syllabus is need-based.



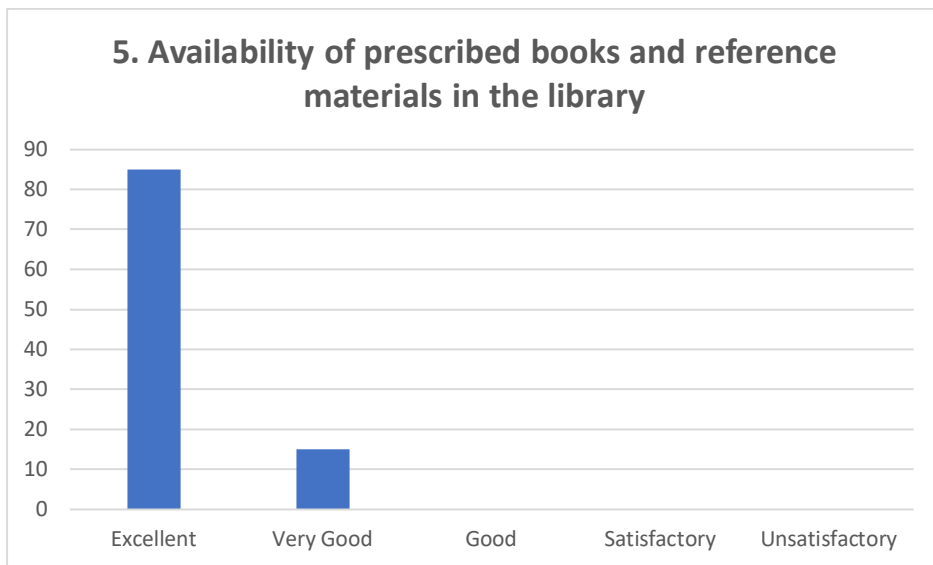
- 45% of students stated syllabi have a well-defined and clear aims and objectives as excellent and 50% of students stated it is very good and 5% stated it is good.



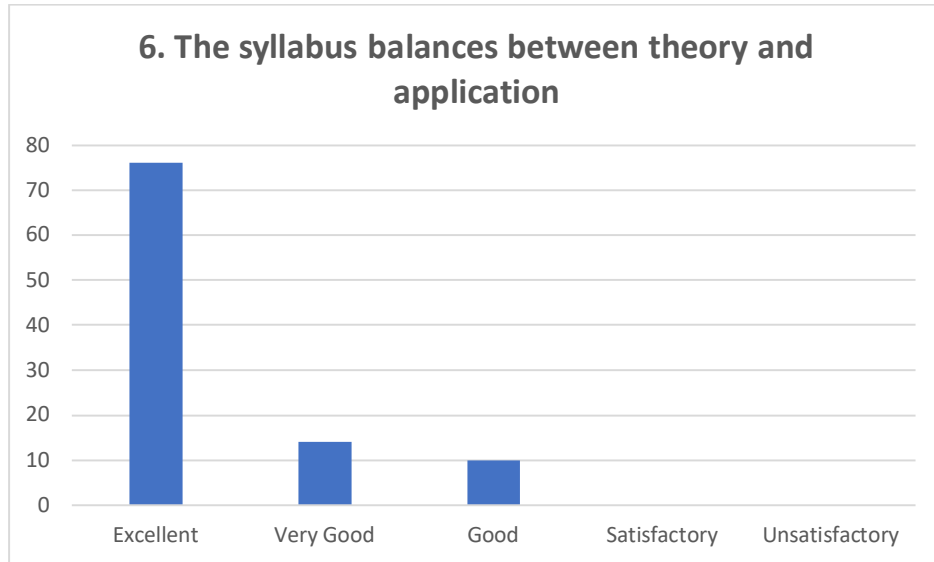
- 65% of students stated availability of reference material for course content is excellent and 25% of students stated it is very good and 10% stated it is good. Overall analysis shows the reference material is available to students.



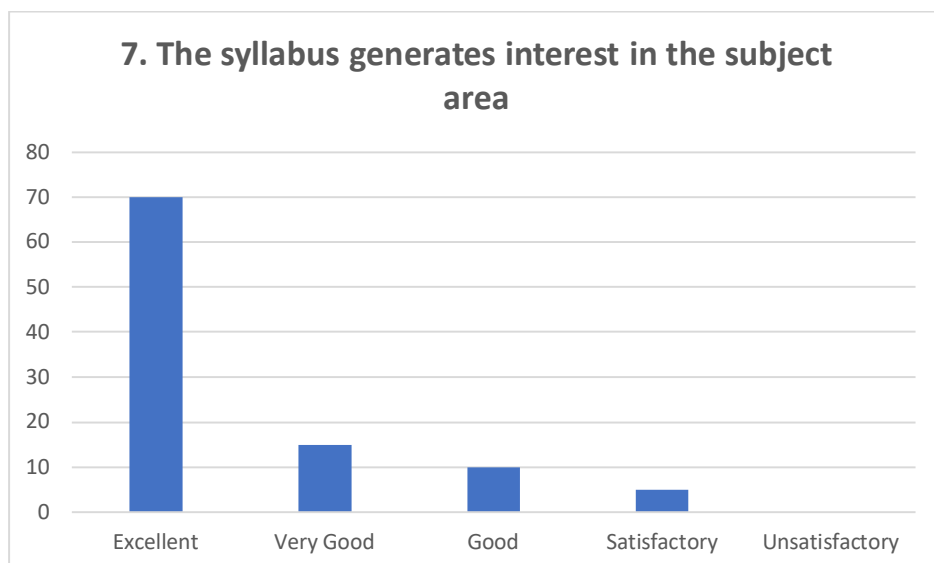
- 85% of students opined that the availability of prescribed books and reference materials in the library is excellent and the rest of the mentioned it is very good. Survey results in the opinion prescribed books, and reference materials are available in library.



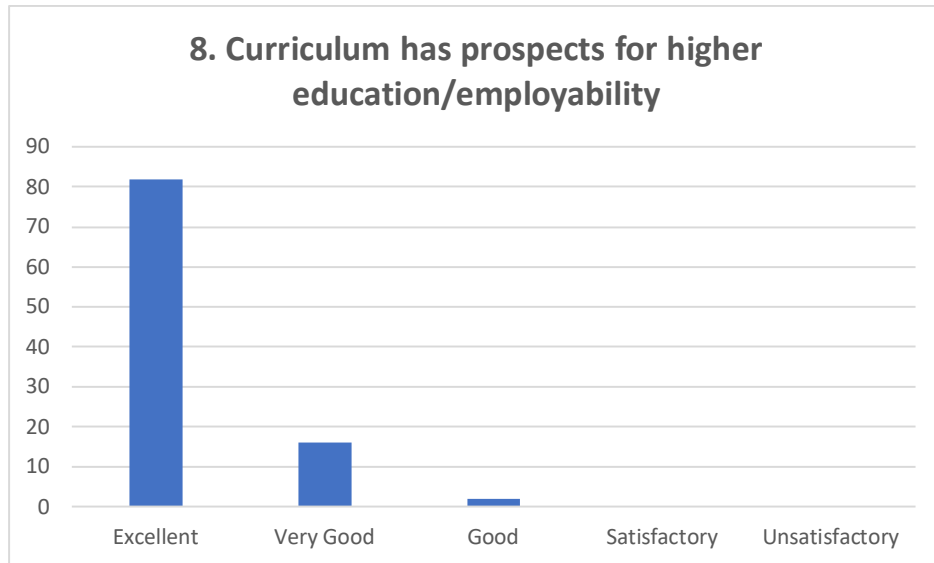
- 75% of students stated the syllabus balances between theory and application is excellent and 15% of students stated it is very good and 10% stated it is good.



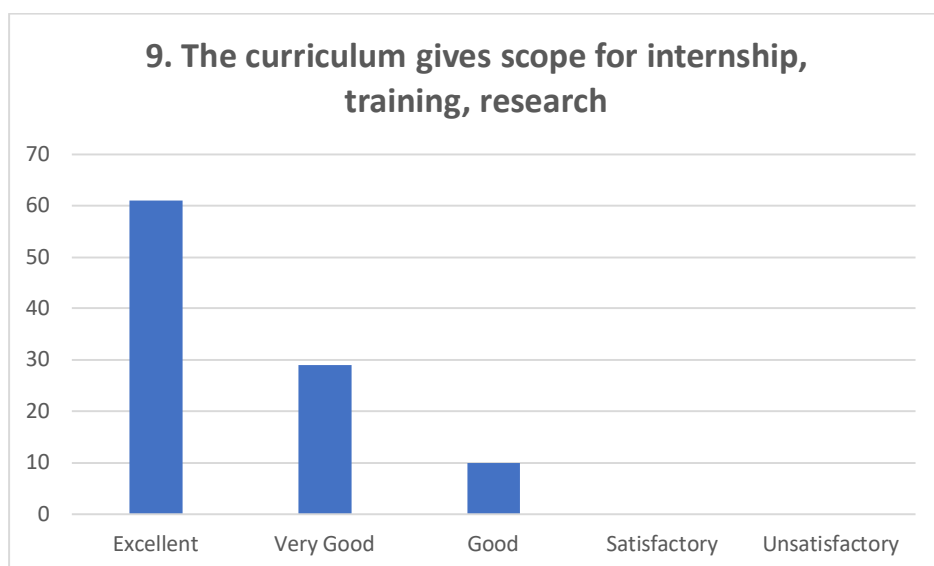
- 70% of students agreed that syllabus generates interest in the subject area and marked as excellent and 15% of students stated it is very good and 10% stated it is good.



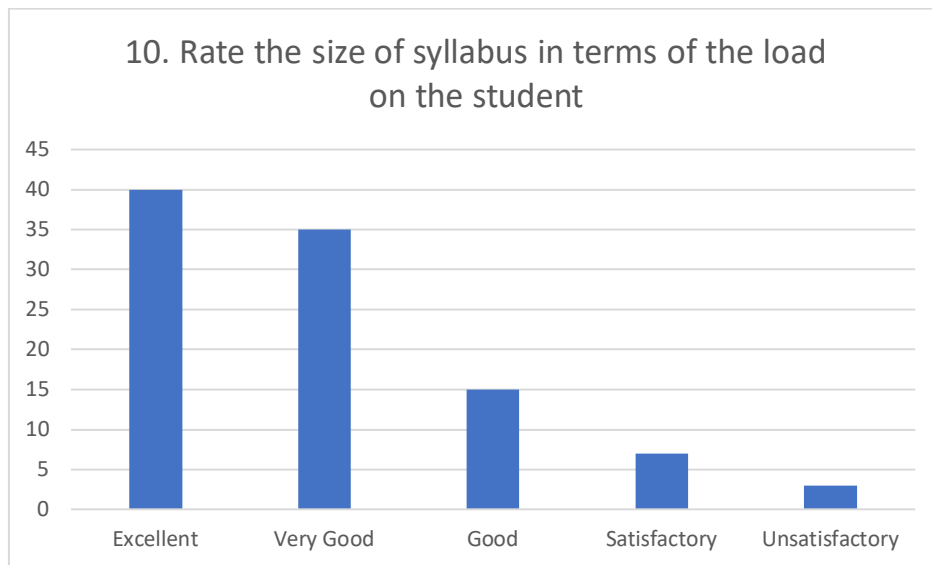
- 82% of students observed the curriculum has prospects for higher education/ employability and remarked it as excellent and 15% of students stated it is very good and 3% stated it is good. The survey results is the curriculum have prospects for higher education or employment.



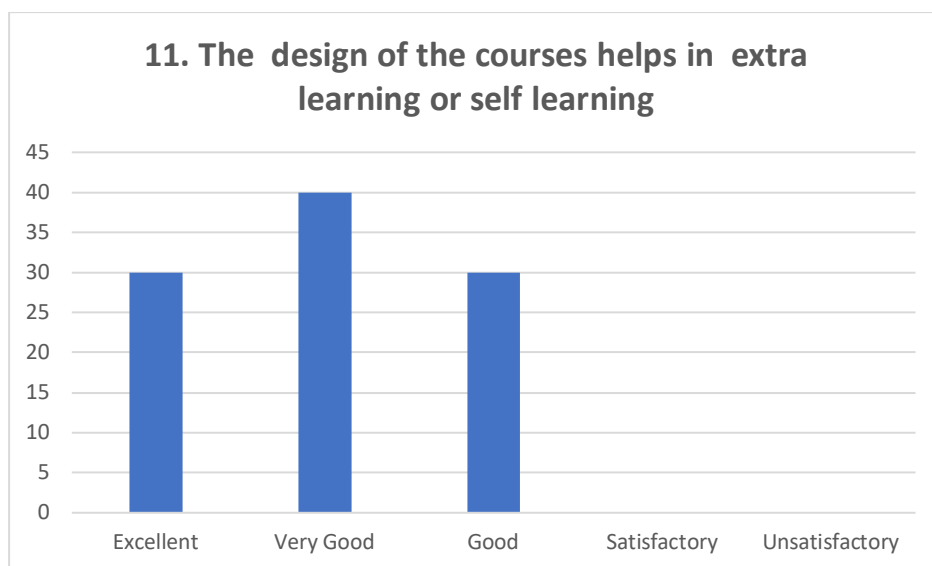
- 61% of students stated the curriculum gives scope for internship, training, research and marked as excellent and 29% of students stated it is very good and 10% stated it is good. The survey result is that the curriculum gives scope for internship, training, research.



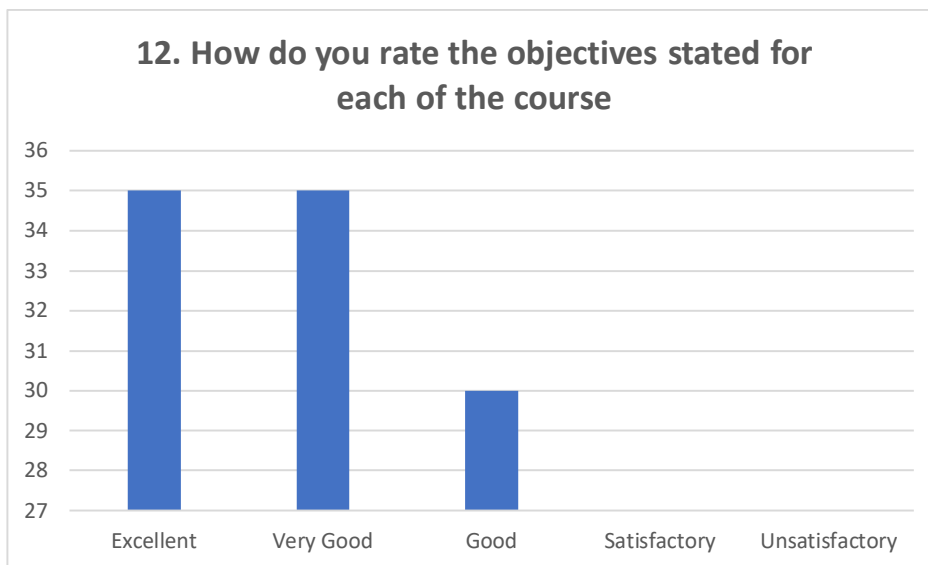
- 40% of students opined the size of the syllabus in terms of the load on the students are huge and they marked as excellent and 35% of students stated it is very good and 15% stated it is good. The survey results in rate the size of the syllabus in terms of the load on the students are huge.



- 30% of students marked excellent for the design of the course helps in extra learning or self learning and 40% of students stated it is very good and 30% stated it is good.



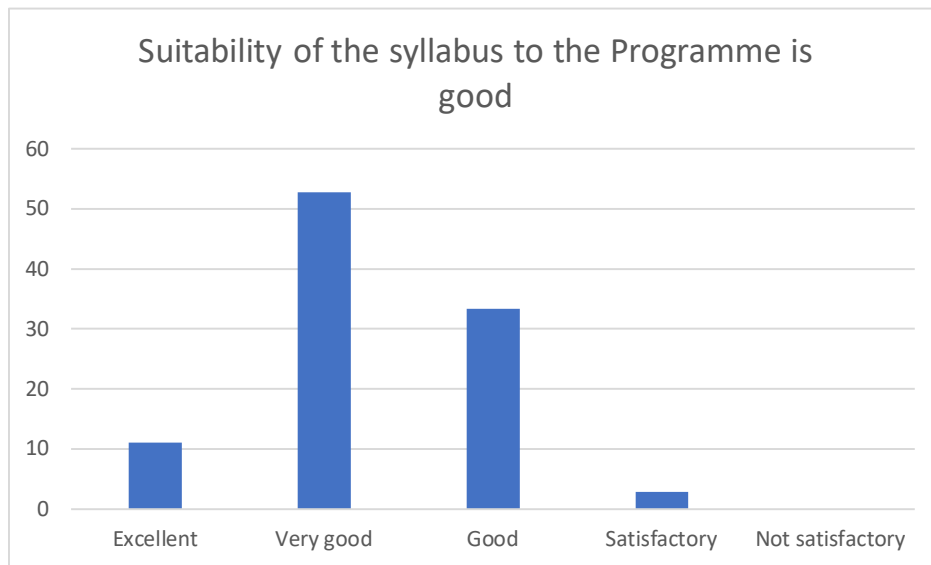
- 35% of students rated excellent for the objectives stated for each course is and 35% of students stated it is very good and 30% stated it is good. The survey results in the objectives stated for each course are average.



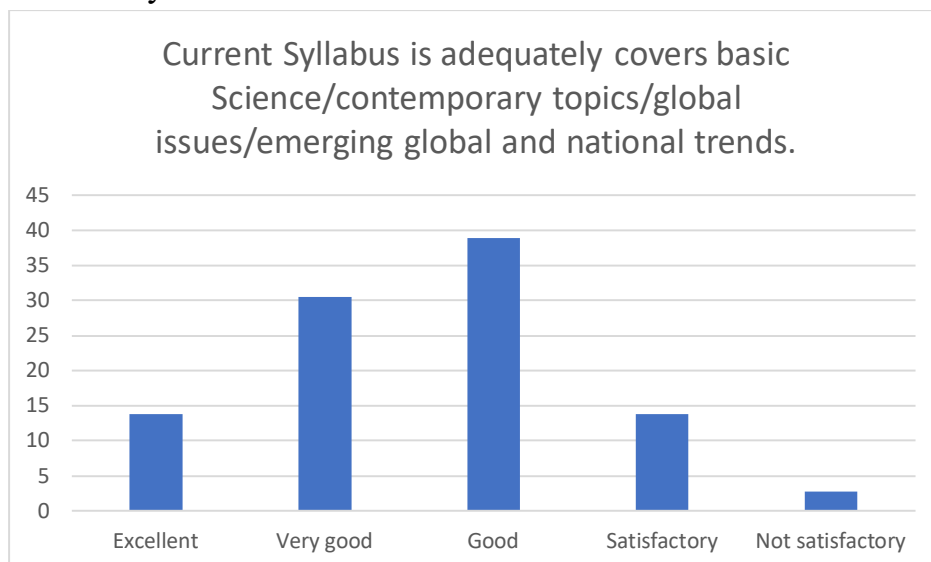
Teacher's feedback on Syllabus 2020-2021

Teachers opinion on syllabus in the academic year 2020-2021 is being analysed and the following results are noticed. A total number of 36 teachers participated in this feedback survey.

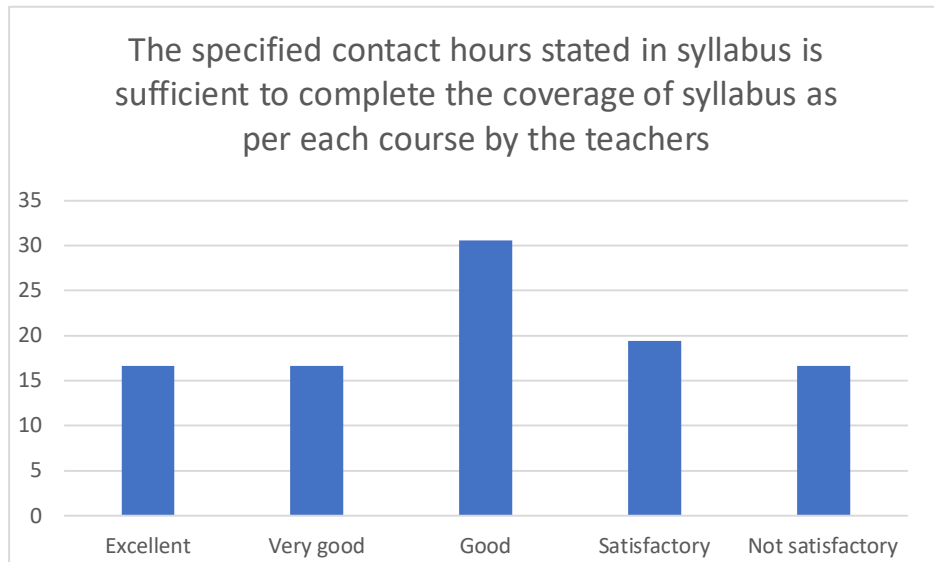
- 11% of the teachers revealed that the syllabus suitability to the programme as excellent. 52% of the teachers opined very good for the programme's syllabus suitability . 34% of teachers agreed it as good and 3% opined as satisfactory.



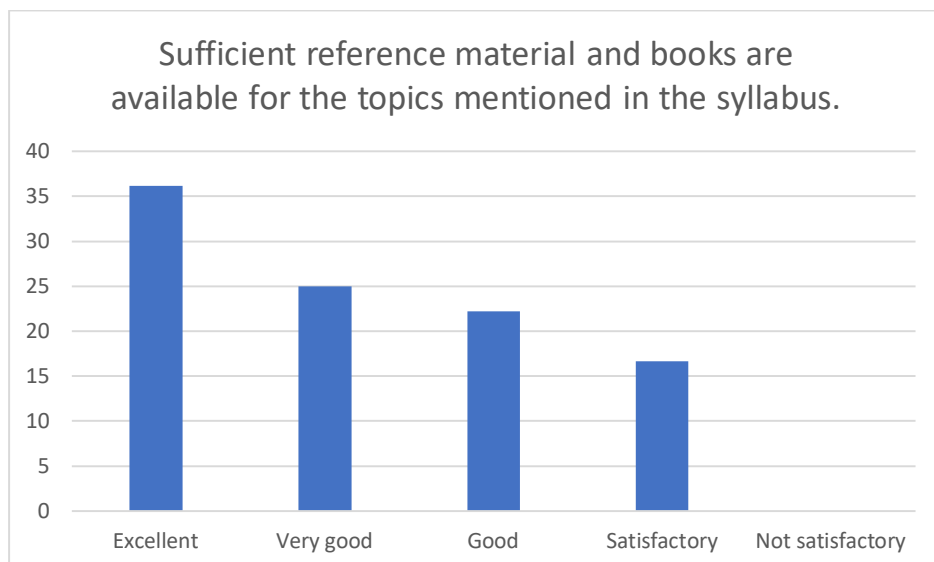
- 14% of the teachers appreciated that the Current Syllabus is adequately covers basic Science/contemporary topics/ global issues/emerging global and national trends with the rating excellent. 31% opined very good and around 39% of faculties marked it as good. 14% of faculty members revealed a satisfactory opinion. 3% of teachers revealed as not satisfactory.



- Feedback Survey points out 16% of teachers stated that the specified contact hours stated in syllabus is sufficient to complete the coverage of syllabus as per each course by the teachers as excellent and very good. 31 % observed it as good and 19% of them marked it as satisfactory and 16% as non satisfactory .

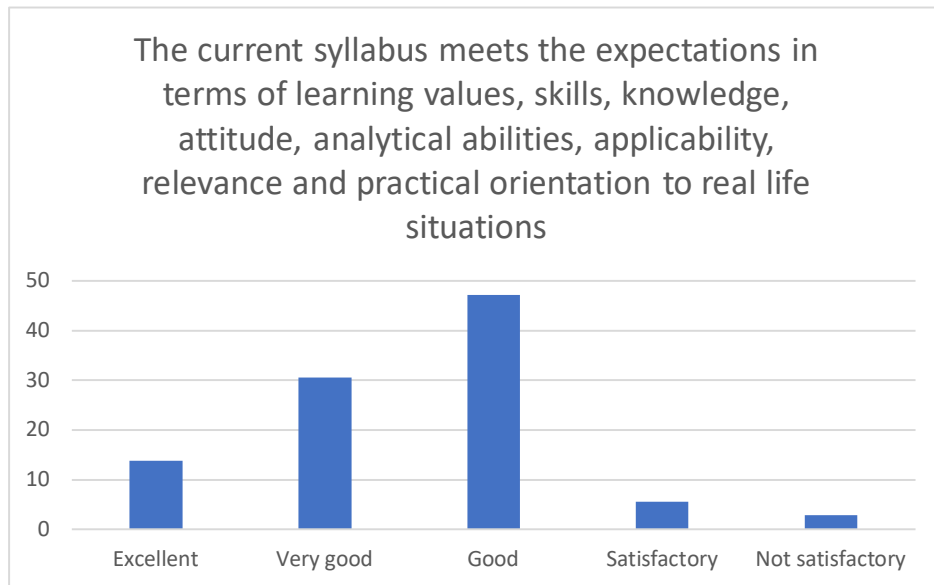


- In the survey sufficient reference, material and book availability for the topics was marked as excellent by 36% faculties. 25% agreed as very good while 22% observed as good and 16% of them observed it as satisfactory.

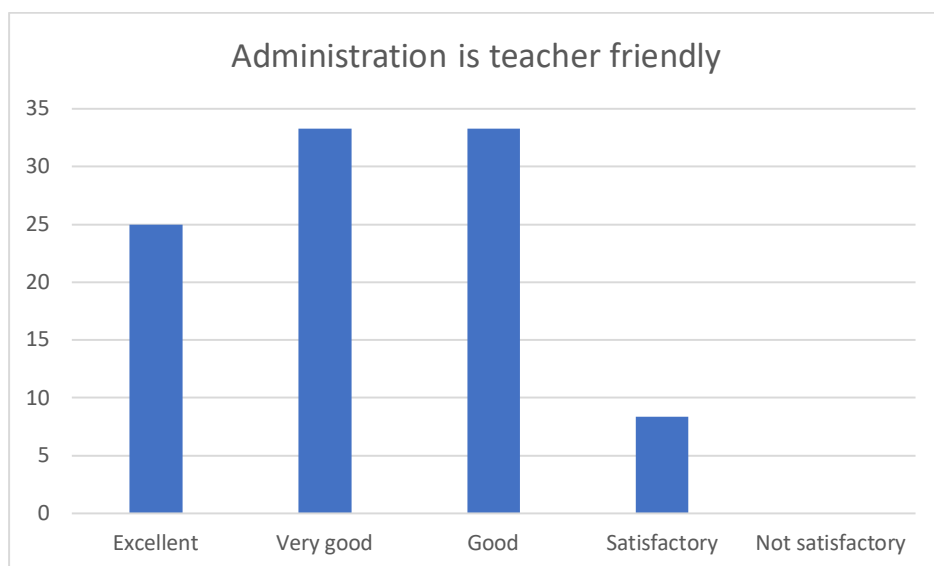


- 12% of teachers agreed that the current syllabus meets the expectations in terms of learning values, skills, knowledge, attitude, analytical abilities, applicability, relevance and practical orientation to real life

situations. 30% faculties go with the opinion very good and 47% observed good. Rest of the faculties commended still there is room for improvement in syllabus.

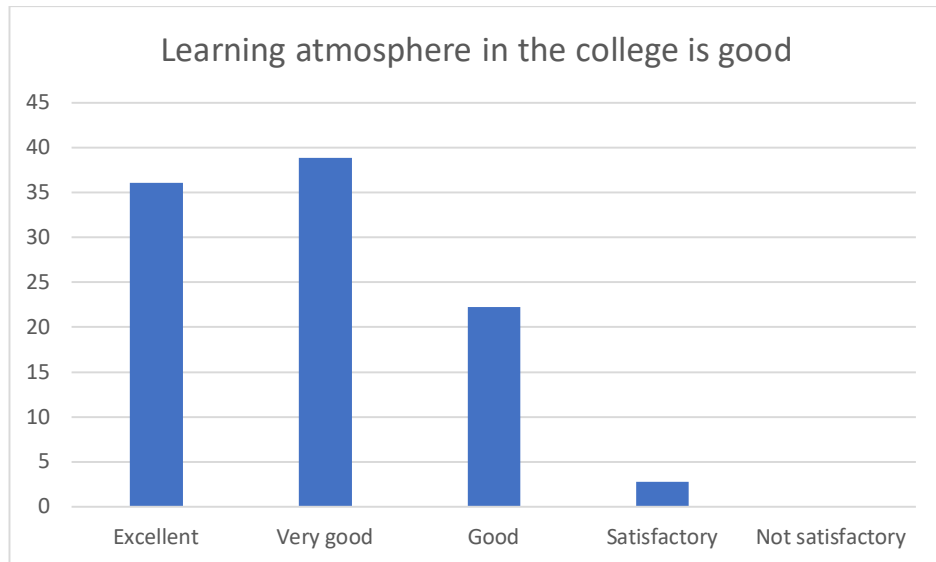


- The opinion regarding teacher friendly administration is excellent for 25% of teaching staffs. 33% felt very good and 34% commended it as good. Rest of them about 8% revealed it as satisfactory. Most of them felt comfortable with administration.



- Most of them have the opinion that college has a very good learning atmosphere, almost 36% felt it as excellent, about 48% observed it as

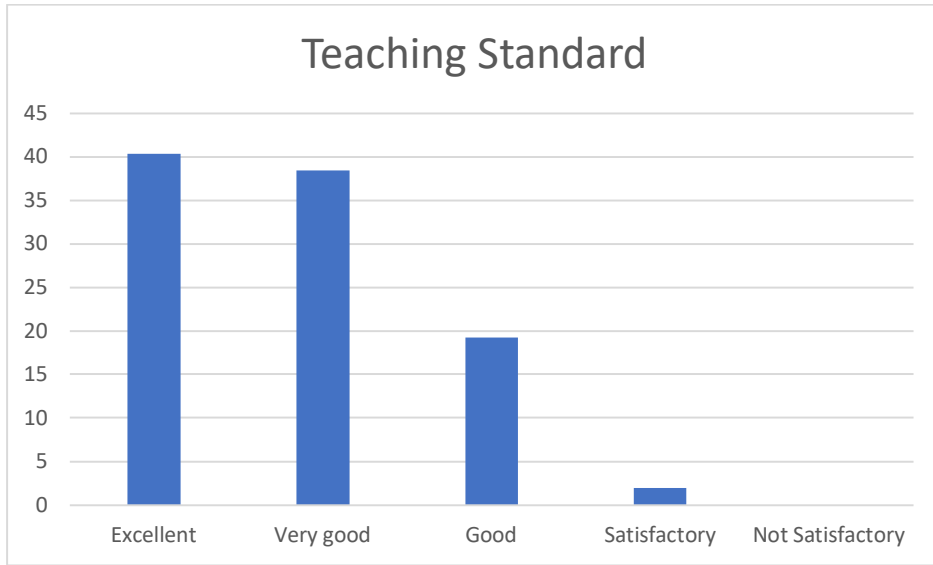
very good and 23% marked it as good. Barring 3% of satisfactory remarks overall learning atmosphere is too good.



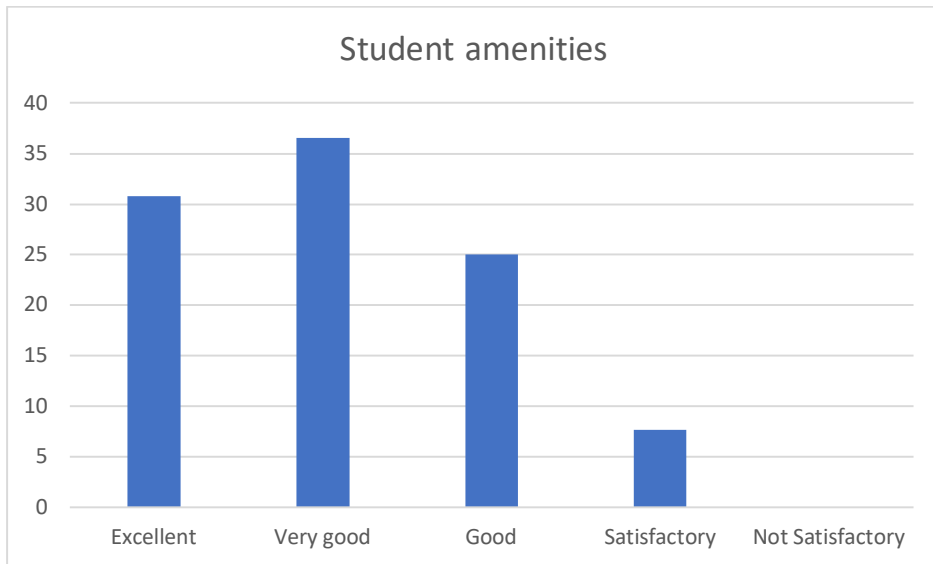
FEEDBACK FROM ALUMNI 2020-2021

Collection of feedback from alumni is done with the help of google forms. Rating parameters include Excellent, Very Good, Good, Satisfactory and Non satisfactory.

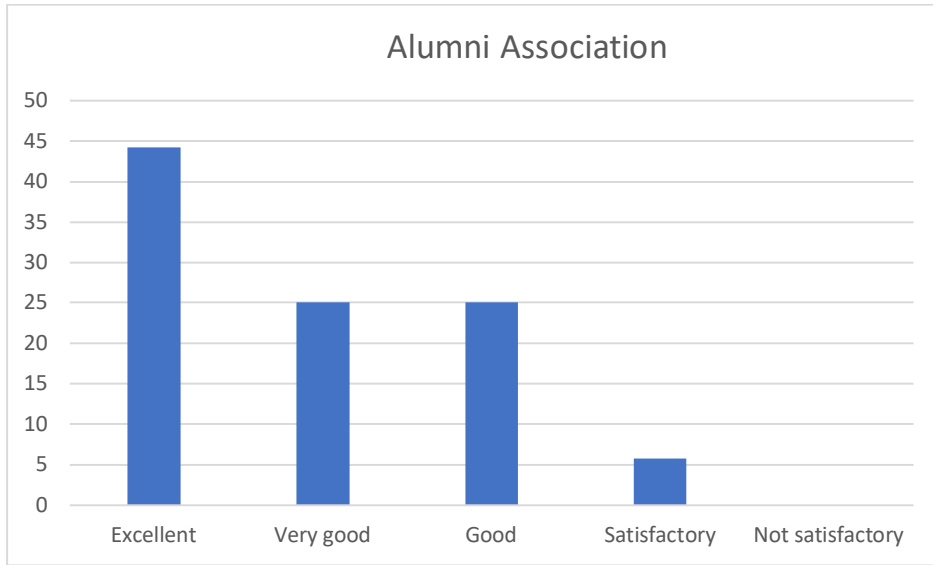
- According to the survey, 40% of alumni stated teaching standards as excellent and 38% of alumni stated it as very good and 19% stated as good. 3% stated it is satisfactory. The survey results of the feedback from alumni about the teaching standards are positive.



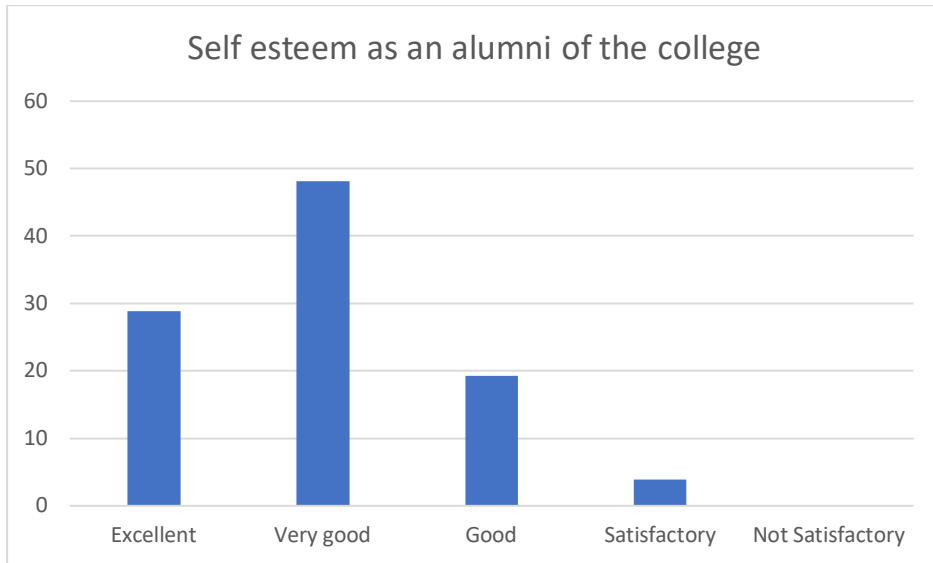
- 31% of alumni observed student amenities as excellent and 37% of alumni marked as very good and 25% opined as good. Overall feedback analysis of student amenities from alumni indicates that they have a very good opinion



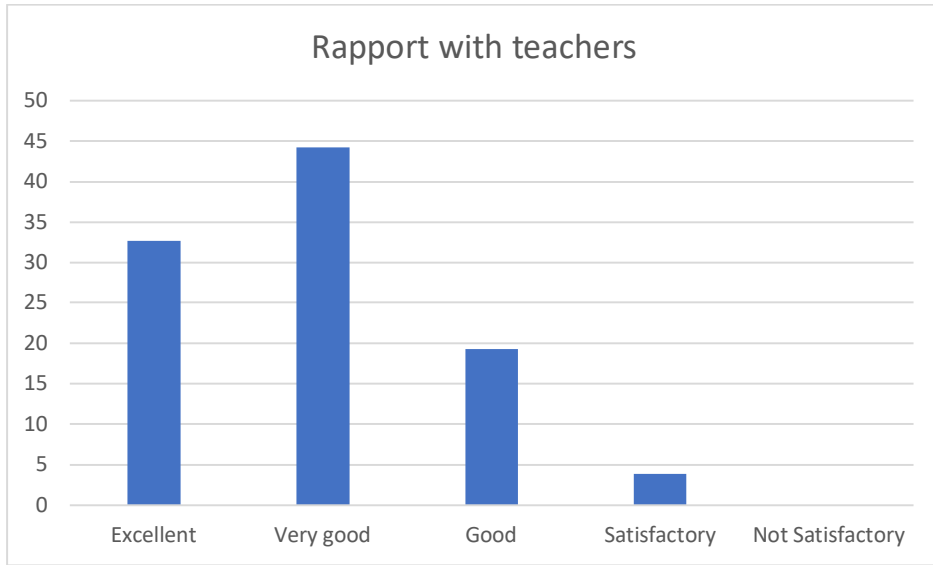
- 44% of alumni opined as excellent regarding alumni association and 25% of alumni mentioned it as very good. Some of them about 25% stated it as good. 6% of alumni stated the possibility of making some changes by marking satisfactory. The survey results of the feedback of alumni about the alumni association are positive.



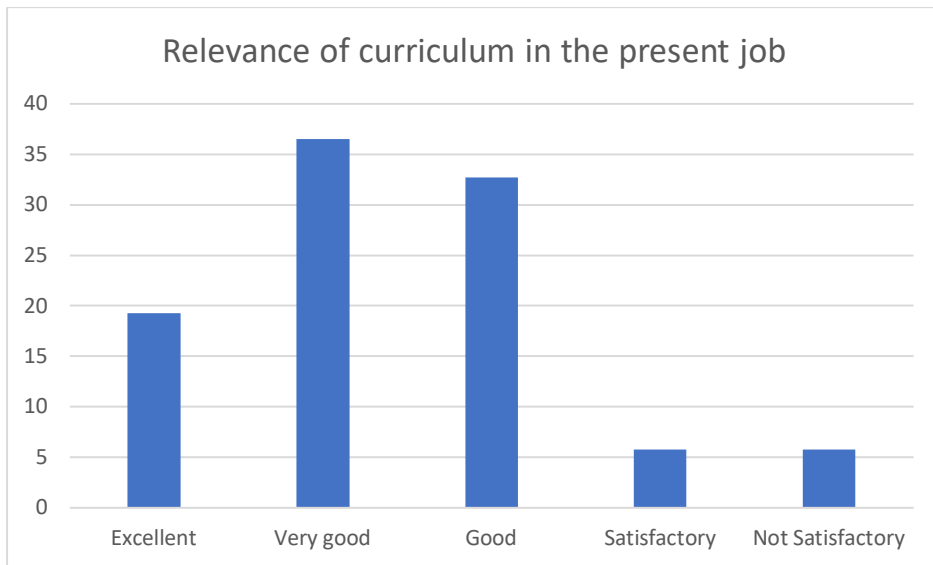
- About self esteem as an alumni of the college 29% of alumni stated it is excellent and 49% of alumni stated it is very good and 19% stated it is good.



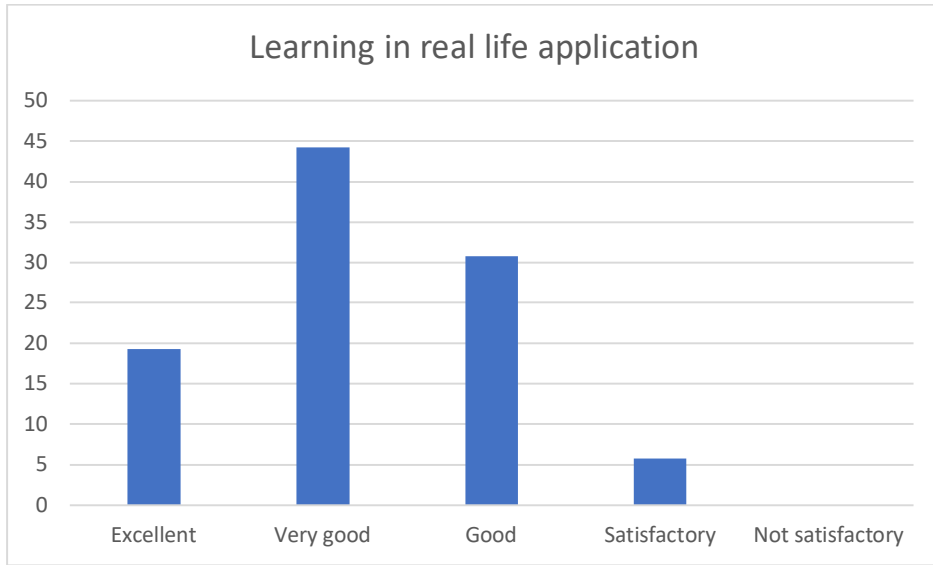
- 33% of alumni stated rapport with teachers is excellent and 44% of alumni stated it is very good and 19% stated it is good. 4% of alumni stated it is satisfactory. The survey results of the feedback of alumni about their rapport with teachers are good.



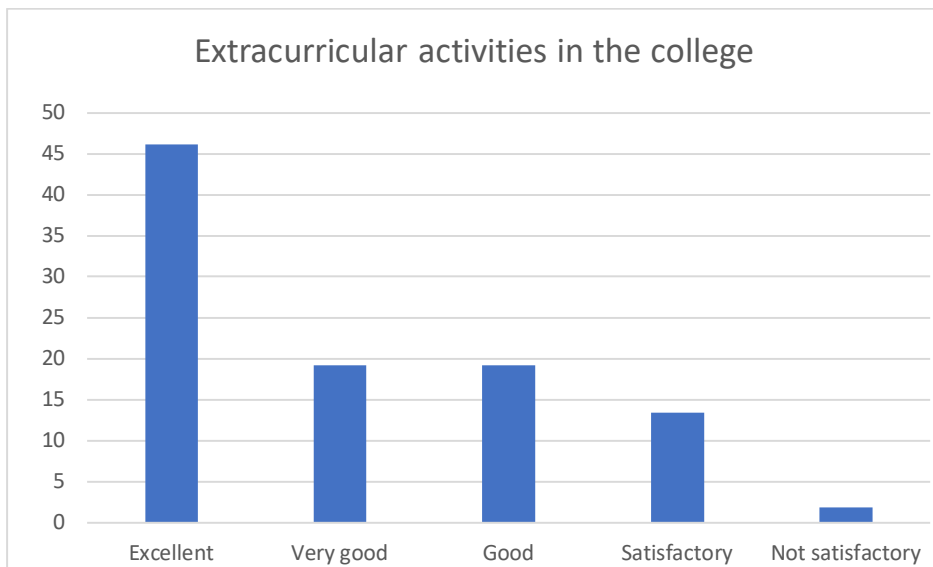
- 19% of alumni revealed relevance of curriculum in the present job is excellent and 36% of alumni stated it is very good and 33% stated it is good.



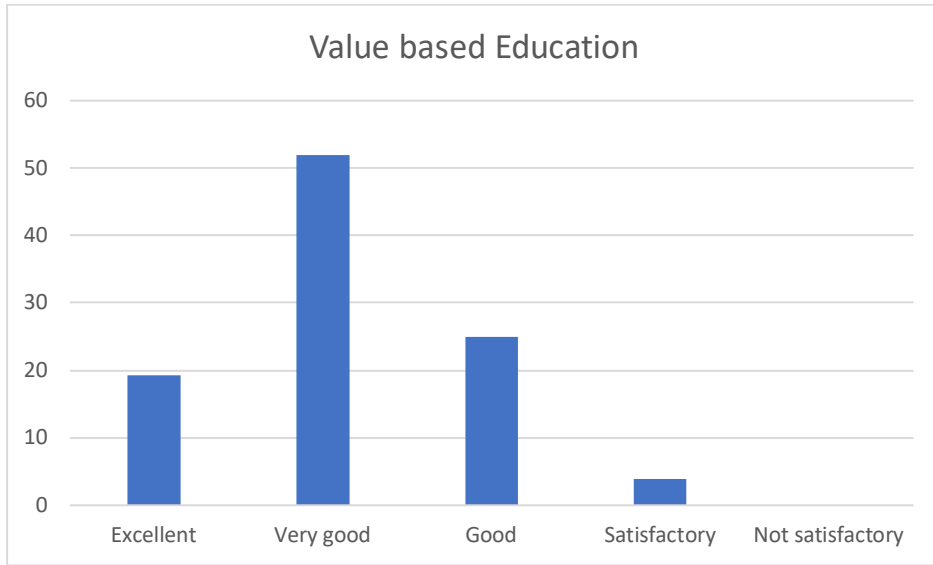
- 19% of alumni mentioned learning in real life application is excellent and 44% of alumni stated it is very good and 31% stated as good. 6% of alumni stated it is satisfactory.



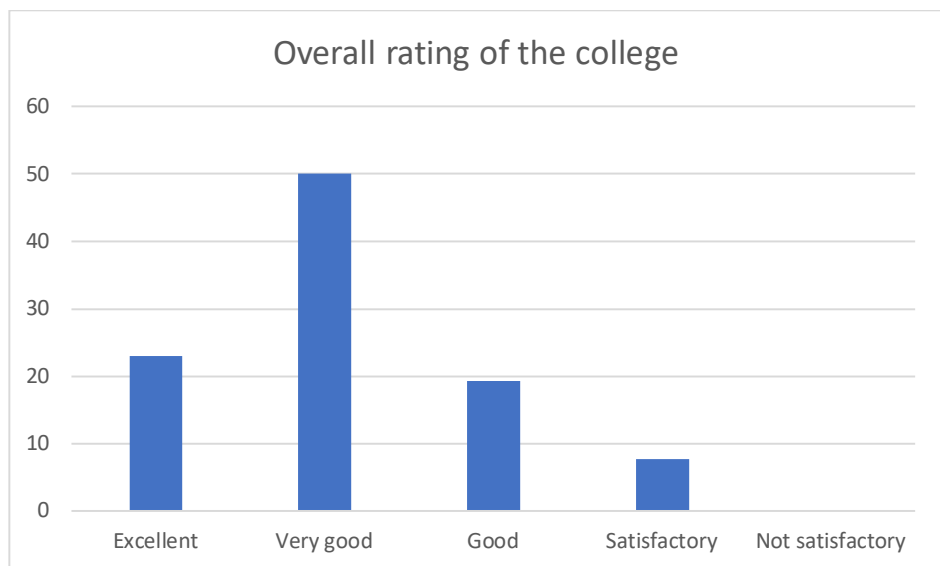
- 46% of alumni stated about extracurricular activities in the college is excellent and 19% of alumni stated it is very good and 19% stated it is good. 13% of alumni stated it is satisfactory.



- 19% of alumni stated value based education is excellent and 51% of alumni stated it is very good and 25% stated it is good. 5% of alumni stated it is satisfactory.



- 23% of alumni marked the overall rating of the college is excellent and 50% of alumni stated it is very good and 19% stated it is good. 8% of alumni stated it is satisfactory. The survey results in the feedback of alumni on the overall rating of the college is very good.



Action Taken Report on Feedback Analysis 2020-2021

Year-wise feedback is collected from students, parents, teachers and alumni. A selected committee prepares the questionnaire for feedback collection, analyses the feedback and reports to the principal. The received data are analyzed and suggestions are discussed in the college council and then, corrective measures are taken. After discussions, solutions to various problems raised by different stakeholders are chalked out. IQAC discussed the feedback report with the heads of the departments. Feedback on Curriculum is discussed with the members of the Board of Studies. The library facilities are improved as demanded by the students. Some of the students were dissatisfied with the contents of the syllabus as they don't meet the requirement. These grievances were keenly considered. To enrich the curriculum, more certificate courses are added and students are encouraged to join online courses offered by MHRD and UGC. Students' complaints on the size of the syllabus were discussed with the members of Board of Studies. Measures were taken as part of strengthening the co-curricular activities.

The criteria for the assessment of teachers include sincerity, punctuality, encouraging student participation in classroom, discipline enforcement, help in extracurricular activities etc. This feedback is reported back to the teachers. Teachers are told to improve their performances according to the feedback. Department Level Monitoring Committee and College Level Monitoring Committee ensure the redressal of grievances of students related to teaching and evaluation process.

The feedback from other stakeholders like parents, teachers and alumni are collected through well prepared questionnaire. The teachers pointed out the lack of time to cover the topics prescribed in the syllabus. The college council took initiatives to tackle the situation. Special classes were arranged to cover the syllabus. More administrative staffs were recruited to

improve the functioning of the office. Steps were taken to improve the availability of reference materials in the library.

Feedback from parents are discussed in the college council and in PTA. The suggestions regarding the improvement of toilet facilities were taken seriously. The toilet facility was improved by making use of the fund from PTA. The smooth functioning of the library was affected by the lack of enough staffs. The discipline committee took initiatives to improve the discipline inside the campus. The alumni feedback is also an important source of inspiration for the development of the institution and for fund mobilization. The Renowned alumni are invited as resource persons for various seminars in the college.